

Sanitized Copy Approved for Release 2010/07/15 : CIA-RDP85-00142R000100130003-6

TRANSMITTAL SLIP		DATE 8, 7R83
TO: ODP/EO		
ROOM NO.	BUILDING	
REMARKS: D/ODP 24 64 4		
FROM: PD/ODP		
ROOM NO.	BUILDING	EXTENSION

FORM NO. 241
1 FEB 55

REPLACES FORM 36-8
WHICH MAY BE USED.

(47)

Sanitized Copy Approved for Release 2010/07/15 : CIA-RDP85-00142R000100130003-6

8 March 1983

MEMORANDUM FOR THE RECORD

SUBJECT: Trip Report

1. The Undersigned attended the SHARE 60 Conference, a user group in the computer industry, during the week starting 20 February 1983.
2. The objective of the trip was twofold: 1) to meet other people in data processing for the purpose of exchanging ideas and experiences, and 2) to attend some sessions, especially those presented by the Management Division of SHARE.
3. The objectives were met. In talking with other attendees you very quickly realize that we certainly share some of the same problems. For example, technology is moving faster than we can keep people trained, the limitations on finding and hiring skilled personnel, and the ability to deal with the dramatic increases of the rate of change.
4. There were a number of sessions that addressed the two relatively new areas or concepts in the industry today. They are the Information Center and Quality Assurance. Both are in their infancy and their effectiveness isn't known at this time. Both are looked at, especially quality assurance, as a long-term investment (approximately five years).

The Information Center is an organizational approach that offers potential productivity gains by supporting end users. The Center provides the guidance, training, and assistance to end users in the use of appropriate products to improve the productivity of managers and staff professionals.
5. In summary, the conference was enlightening and worthwhile.

STAT



Chief, Production Division

Distribution:

- Original - PD Chronos
- 1 - C/ADMIN/ODP
- 1 - EO/ODP (TRAVEL/~~TRIP~~REPORTS/TRIP REPORTS & COMITE&PANELS/SHARE